

Service Providers Fact Sheet on the 2017 Review of Sexual Violence and Harassment Counselling Services and Helplines

The Ontario government's 2015 *It's Never Okay: An Action Plan to Stop Sexual Violence and Harassment* includes a commitment to review publically funded sexual violence and harassment counselling services and helplines as a way of providing better help and supports to survivors.

Purpose: To improve services for survivors in Ontario 16 years or older who have experienced sexual violence or harassment. Survivors will be invited to share their experiences of what was helpful, what barriers got in the way of receiving help, what services were missing, and what supports for survivors could be better coordinated or integrated. Service providers will also be invited to share their expertise of what has worked well and what changes may be needed to better support survivors.

Approach: Shore Consulting's team has extensive experience in violence against women prevention and has been hired by Ministry of the Status of Women to hold up to 10 group sessions with survivors and conduct interviews with up to 30 service providers across the province.

Starting in May 2017 those not able to participate in the survivor group sessions or service provider interviews can complete a confidential online survey at:

Ontario.ca/survivorsvoices
Ontario.ca/voixdessurvivantes
surveys.shore.ca/serviceprovidersvoices
surveys.shore.ca/voixdesfournisseursdeservices

Service Providers' Voices: Service providers are critical to ensuring the best possible outcomes for survivors. You have in-depth knowledge of what has worked well and what changes may be needed to better support survivors. Your insight is necessary and invaluable.

You can also help interested survivors participate in the online survey by displaying our poster in your agency's lobby or common space. Please see the poster attached.

For more information on the review, please see the **Frequently Asked Questions**.